

We are sorry that you have been involved in an accident with one of our customers. If you believe that our policyholder was responsible for the accident please contact us immediately on the number shown below.

We are their motor insurers and, subject to liability, we can deal with any claim (including vehicle repair, temporary transport and injury) to ensure that you avoid any loss or inconvenience. Please ensure your insurer or anybody representing you is aware of this offer as it may affect any claim made on your behalf.

Other party helpline 0345 072 7109

For your protection, telephone calls will be recorded and may be monitored.

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Notes

Please use this space to draw diagrams or makes notes following your accident.



Royal & Sun Alliance Insurance plc (No. 93792). Registered in England and Wales at St. Mark's Court, Chart Way, Horsham, West Sussex, RH12 1XL. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. PMGI Limited, trading as Forces Mutual, is authorised and regulated by the Financial Conduct Authority. Registered in England & Wales No. 1073408. Registered office Alexandra House, Queen Street, Lichfield, Staffordshire WS13 6QS. For your security, all telephone calls are recorded and may be monitored. Universal International Freephone Number (UIFN) - local connection charges may apply, please check with your telephone provider. Calls to 03 numbers usually cost no more than to geographic numbers (01 or 02) and are usually included in call packages, please check with your phone company if they are included in your package. 454177 (04-18)



Glove box essential

Make it count.
Put this accident guide in your car now.

Claims Notification 0330 041 6180

Don't forget to put this number in your mobile phone.

Policy number:

Please write your policy number above.



Your Financial Ally
Call Us 00 800 00 01 02 03
0044 (0)345 658 1140
www.forcesmutual.org

Your helpcards

Here are two push-out helpcards with all the numbers you need if you have an accident; one for your wallet and the other to keep handy in the glove box.

RSA Helpcard

UK Claims and Glass Helpline 0330 041 6180

EU Claims Helpline +(44) 330 041 6180

Claims notification and existing claims
Open office hours. For your protection, telephone calls will be recorded and may be monitored.

Emergency out of hours assistance
Open 24 hours a day (dial the international exchange for the country you are dialling from first).
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